

### Introduction

When we are efficient with our time, we get more done and improve the quality of our work. This results in a better work/life balance and improved wellbeing.

Hamilton Mercer's Methodologies™ help people get organised, remain focused, boost productivity, optimise efficiency and meet important deadlines.

# **Learning Objectives**

Upon completing this course learners will be able to:

- Enhance efficiency by refining the time it takes to complete tasks.
- Remain focused in office and hybrid working environments.
- Quickly assess the suitability of ad-hoc requests and manage expectations assertively.
- Set boundaries with colleagues to create effective work relationships.

## **Audience**

People of all experience levels and seniority that want to improve personal performance, well-being and work/life balance.

## **Return on Investment**

Performance outcomes include:

- Meeting more deadlines due to improved attention management, focus and decisionmaking.
- Improved wellbeing less stress, more control over workload.



# **Course Content**

#### **Module 3: Remaining Focused & Productive**

#### **Learning Outcomes**

- Prevent distractions and maintain focus on high-value Tasks.
- Keep the brain engaged and motivated to perform.
- Manage 'time stealers' and unwanted distractions.

#### Methodologies

- Reigning-in Perfectionism
- Overcoming Procrastination
- Managing Distractions

#### **Module 4: Expectation Management**

#### **Learning Outcomes**

- Objectively validate the priority level of ad-hoc requests.
- Feel empowered to take time before making 'on the spot' decisions.
- Confidently share priorities and manage the expectations of others.

#### Methodologies

Assertively Handling Ad-Hoc Requests™

#### **How to Book**

**Book Online** 

https://hamiltonmercer.co.uk/theportmanestateacademy/

**Email** 

r.mcnulty@hamiltonmercer.co.uk

**Dates, Locations & Timings** 

**The Portman Estate Office** 

40 Portman Square, London W1H 6LT

Thursday 18<sup>th</sup> May 2023: 1.45pm – 5.00pm

Wednesday 4<sup>th</sup> October 2023: 1.45pm – 5.00pm

Hamilton Mercer's training sessions are Friendly, Highly Engaging and Humorous.



This course is part of the Customer Service and Personal Development Academy provided by Hamilton Mercer